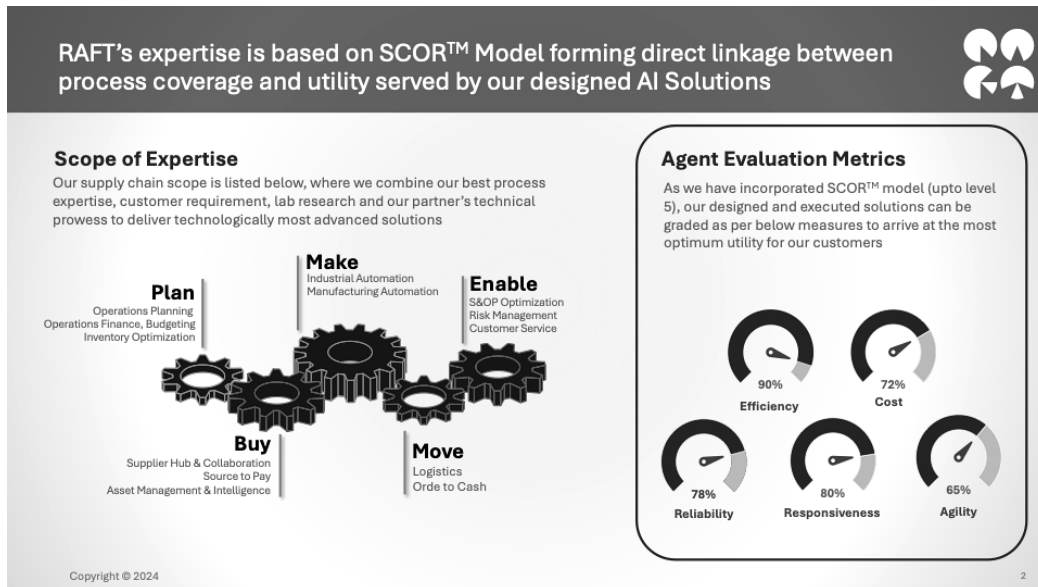


SCOR-linked SCM and Finance AI

RAFT's SCM and Finance AI design starts from the SCOR model, then turns process coverage into measurable customer utility. The result is not a generic agent layer; it is an operating model where every workflow, data input and decision point is tied to Plan, Buy, Make, Move and Enable.



Customer benefit highlights

- SCM and Finance are designed as one decision system, not separate reporting streams.
- Use cases are prioritized by process coverage, operational value and measurable utility.
- Agent performance is evaluated before scale, reducing risk in production rollout.
- Benefits are expressed in business language: reliability, responsiveness, agility, cost and efficiency.

Why SCOR matters for AI solution design

Enterprise AI succeeds when it is grounded in how the business actually runs. SCOR gives RAFT a practical reference architecture for supply chain processes, from demand and supply planning through sourcing, manufacturing, logistics, order-to-cash and enabling finance processes. By mapping AI opportunities to SCOR up to detailed process levels, RAFT can identify which activities should be automated, which should be assisted, and which should remain under human approval.

For customers, this prevents scattered AI experimentation. Instead of launching disconnected pilots, the customer gets a structured portfolio of use cases that connects operations planning, inventory optimization, supplier collaboration, logistics, asset intelligence, budgeting, risk management and customer service. SCM and Finance become linked because the same operational decisions that change inventory, service level or lead time also change working capital, OPEX, margin and cash flow.

Customer benefit

The immediate benefit is clarity. Customers can see exactly which SCOR process is being improved and which business outcome is expected. A planning agent, for example, is not measured only by whether it

produces a forecast; it is measured by forecast accuracy, inventory impact, stock-out reduction, service responsiveness and the financial effect of the recommendation. A procurement or logistics agent is assessed against reliability, cost, cycle time, exception resolution and compliance.

This approach also reduces implementation risk. Because the solution is anchored to recognized supply chain process logic, business teams, finance leaders and technology teams can align faster on scope. RAFT can prioritize use cases with the highest value and lowest operational disruption, then scale the design across connected processes without rebuilding the logic each time.

Agent evaluation and performance metrics

RAFT treats agent evaluation as part of the solution design, not as a post-go-live dashboard. Metrics include reliability, responsiveness, agility, cost and efficiency, supported by use-case-specific measures such as task completion rate, recommendation accuracy, exception handling quality, latency, auditability, human-in-the-loop escalation rate and realized financial impact. This gives customers confidence that agents are not just active, but useful, safe and economically justified.